

# FULTON ARMORY

## Service Request Instructions

- 1) Carefully Fill out the FA Service Request form, please be sure to double check the return address and all contact information for accuracy.
- 2) Please include a Packing List for loose parts, it can be on a plain piece paper or download a Service Request Packing List form from: [fulton-armory.com/service-request-instruction-and-form-2.aspx](https://fulton-armory.com/service-request-instruction-and-form-2.aspx)
- 3) Place your UNLOADED rifle in the provided shipping box along with a sample of 1-3 UNLOADED magazines/clips, completed Service Request Form, packing list for loose parts (if applicable), and a copy of Fulton Armory's FFL.  
**IMPORTANT: WE CANNOT ACCEPT OR RETURN FIREARMS WITH NO SERIAL #, NON-LEGIBLE SERIAL # OR OBLITERATED SERIAL #. WE CANNOT RETURN HIGH-CAPACITY MAGAZINE(s), IF PROHIBITED IN YOUR STATE/JURISDICTION.**
- 4) If it may be relevant to the diagnosis of the malfunctioning of your firearm, include some fired cases. **DO NOT include any LIVE ammunition, it's illegal!**
- 5) **DO NOT** send any accessories with your rifle (Slings, Optics, Rifle Case, Etc.). Additional shipping fees may apply.
- 6) Seal the box securely with your rifle, completed service request form, and a copy of Fulton Armory's FFL between the foam using the provided tape (**You must wet the tape first**).
- 7) No markings of any kind that indicate the nature of the contents may be placed on the outside wrapper or container of any mail piece containing firearms.
- 8) Except for shipments between licensed dealers, manufacturers, or importers, ALL firearms must be mailed using a USPS product or Extra Service that provides tracking and signature capture at delivery.
- 9) Take the sealed box, and a copy of the Fulton Armory FFL to show USPS if they request to see a copy to any USPS location and ship it to:

FULTON FULFILLMENT  
8725 BOLLMAN PL., STE #1  
SAVAGE, MD 20763

**NOTE: In the event that your shipping request is denied by USPS, kindly refer the USPS personnel to the "USPS Publication 52, 432 Mailability, section 432.3 which explains mailability of rifles", the link for USPS 432 Mailability is: [https://pe.usps.com/text/pub52/pub52c4\\_009.htm](https://pe.usps.com/text/pub52/pub52c4_009.htm)**

- 10) Fulton Armory is not responsible for damages/lost items while in transit to us. We recommend you INSURE your firearm for its replacement value, Signature Required and get a Tracking #. Please safeguard your USPS receipt.

